



*Training Effective Community
Health Worker Care Coordinators-
What Skills are Needed?*





I do not have any
financial relationships relative to
the content of this program.



Triple Aim Initiative

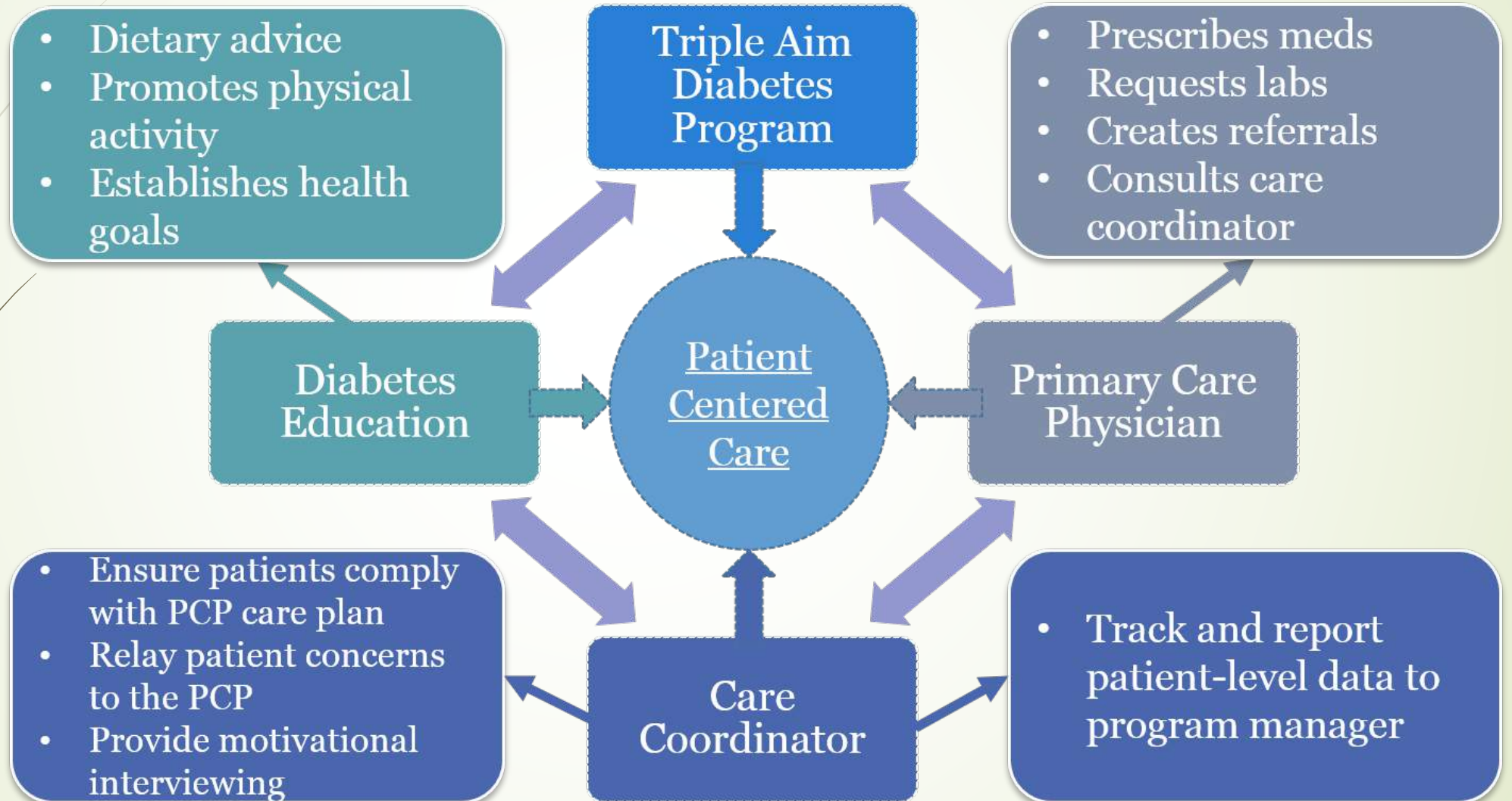
The IHI Triple Aim is a framework developed by the Institute for Healthcare Improvement that describes an approach to optimizing health system performance.

- Improving the patient experience of care (including quality and satisfaction);
- Improving the health of populations; and
- Reducing the per capita cost of health care.

Triple Aim Initiative/Care Coordination Training


- FoundCare & HealthCareDistrict Delray 2015 -Present
- High Risk Diabetic Patients with A1c of 8 or above
- A1C & LDL decrease of 9%
- Foundation for Care Coordination Training Program

Triple Aim Initiative





Essential Functions of Care Coordinator

- A) Develop and maintain relationships**
 - B) Assessment and reassessment**
 - C) Goal setting**
 - D) Care planning**
 - E) Coordination of services**
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Triple Aim Initiative/Care Coordination Training

- Community Health Worker Coalition
- CHW Care Coordination Training Pilot Program
Fall 2016
- Certified Education Provider
Florida Certification Board December 2016
- Established partnership with CareerSource PBC



Care Coordination Training

CHW Certification training requirements 30 CEUs

- **Communication and Education**
- **Resources**
- **Advocacy**
- **Foundations of Health**
- **Professional Responsibility**



Why Community Health Workers??

- Community Health Workers serve to improve healthcare access and are an intermediary between the health, social services and the community.
- They provide health education within communities and help medically underserved populations navigate the complex healthcare system.
- Training is required to develop effective care coordination program.
- CHW Care Coordination Training provides community health workers skills needed to effectively work with patients in managing their health care.

Emerging and Evolving Roles and Occupations within the HealthCare Industry: Florida's Perspective Florida Center for Nursing May 2016.

CHW Care Coordination Training Program



Next session

August 25-November 10

Fridays - 1:00 p.m. to 4:00 p.m.

CareerSource Palm Beach County

3400 Belvedere Road, West Palm Beach

Tuition Scholarship Available through CareerSource!